# Meeting: 24/07/2019 - jitsi - 9-10 CET

----

## Aim:

(claim) screen review after having gathered user's feedback in countries (Nepal & Tanzania) Support: <u>Screen sandboxes & presentation slides</u>

## Minutes:

We went thru several prepared screens for comments (see below). As a general observation:

- (claim) screens are still being adapted (in current version) for Nepali users
- while we aim for a (single) product that can work 'out of the box', we need to foresee a mechanism to allow countries to 'overwrite' master-provided screens

#### 1/ Main menu

no change requested by users

#### 2/ Enquiry

- move from combined chfid + item/service code

to chfid... then item/service code querying from enquiry result

- Nepal has another (popup)screen:

6	Birth D	PURUSH	1/1989 (29 Male	7 5 1 SAPKOTA 9 Years) Municip	
CODE	FIRST SERVICE POINT	EXP	IRE DATE	STATUS	BALANCE
	FIRST SERVICE POINT प्रथम सेवा बिन्दु: Patan Hospit		DIRE DATE /08/2019	status क्रियाशिल	BALANCE 59600.00
SHSC-Reg		al 16/			
CODE SHSC-Reg SHSC-Reg	प्रथम सेवा बिन्दु: Patan Hospit	al 16/ al 16/	/08/2019 /08/2018	क्रियाशिल	59600.00
SHSC-Reg SHSC-Reg	प्रथम सेवा बिन्दु: Patan Hospit	al 16/ al 16/ Family De	/08/2019 /08/2018	क्रियाशिल	59600.00
SHSC-Reg SHSC-Reg NSHI	प्रथम सेवा बिन्दुः Patan Hospit प्रथम सेवा बिन्दुः Patan Hospit MEMBER NAMI	al 16/ al 16/ Family De	/08/2019 /08/2018	क्रियाशिल	59600.00 59400.00
SHSC-Reg SHSC-Reg NSHI 079496410	प्रथम सेवा बिन्दुः Patan Hospit प्रथम सेवा बिन्दुः Patan Hospit MEMBER NAMI	al 16/ al 16/ Family De E	/08/2019 /08/2018	क्रियाशिल	59600.00 59400.00
SHSC-Reg	प्रथम सेवा बिन्दुः Patan Hospit प्रथम सेवा बिन्दुः Patan Hospit MEMBER NAMI BISHNU HARI 1	al 16/ al 16/ Family De SAPKOTA (Head) TA	/08/2019 /08/2018	क्रियाशिल	59600.00 59400.00
SHSC-Reg SHSC-Reg NSHI 079496410 008567926	प्रथम सेवा बिन्दुः Patan Hospit प्रथम सेवा बिन्दुः Patan Hospit MEMBER NAMI BISHNU HARI SHOVA SAPKO	al 16/ al 16/ Family De SAPKOTA (Head) TA 4 SAPKOTA	/08/2019 /08/2018	क्रियाशिल	59600.00 59400.00

- don't have limits and ceiling information (-> will be handled as contribution)
- has another layout (bolder) for the insuree genral info panel
- has 'familiy details' table
- has a link to 'capped items/services'

- has a link to a 'detailed profile'

#### 3/ Health Facility Claims

- Globally accepted 'as is' by users.
- Add the possibility choose the #claims displayed on the screen
- No claim selction between pages (needs to be checked with implementors)
- Nepali has enhanced the screen:

elect Crit	teria											
aim Details								Provense in the				
	Province Pr	ovince 1	•	HEI	Name		Visit Date Fro	Nepali Date		Vepali Da	ate	_
								Nepali Date		Vepali Da	ate	
	District Ila	m	•	Review S	itatus Select S	tatus 🔻	Claim Date Fro	m		icpuil Di	ato	
	HE Code H(	)301547 - Ilam	Dist V	Feedback S	tatus Select S	tatus 🔻	Main D	gSelect Do	1 V			
-								-				
Claim Adn	ninistrator C/	A.ID.1 - Adhika		Claim S	tatus Checked	۲	Batch R		atch Run 🔻			
NSH	HI Number		2	Clair	n No.		Visit Ty	peSelect Ty	pe 🔻			
	Amount 0	то 1000	0000	G	ender Select G	ender 🔻					Se	arch
teria Details	ection Upd		, <u> </u>	%	Value	]		Variance 🔲 🗖	%	]	Up	date
iteria Details Select				%	Value	)		Variance 🗍 🗖	%	Sele	Up ct To P	
iteria Details Select	•			%	Value		·	Variance	% 870.00 Che			
iteria Details Select 00 Claim	• Is Found	Random	lospital							cked	ct To P	
teria Details -Select 0 Claim 1027286 1028512	• Found 011222956	Random	lospital	16/06/2019	Idle	▼ Idle ▼ Idle		870.00	870.00 Che	cked cked	ect To P	roce
teria Details -Select 0 Claim 1027286 1028512 1026378	IS Found 011222956	Random Ilam District H Ilam District H	lospital lospital	16/06/2019 09/06/2019	Idle Idle	▼ Idle ▼ Idle ▼ Not Se		870.00 437.14	870.00 Che 437.14 Che	cked cked cked	ect To P	
teria Details- -Select 0 Claim 1027286 1028512 1026378 1025220	Found           011222956           011222956           011222976           0112229774	Random Ilam District H Ilam District H Ilam District H Ilam District H Ilam District H	lospital lospital lospital lospital lospital	16/06/2019 09/06/2019 04/06/2019 13/05/2019 16/06/2019	Idle Idle Not Selected Idle Idle	▼ Idle ▼ Idle ▼ Not Se ▼ Select ▼ Idle	▼ ■ ed for Revie ▼ ▼	870.00 437.14 790.00	870.00 Che 437.14 Che 790.00 Che	cked cked cked cked	ect To P	roce
teria Details- -Select 0 Claim 1027286 1028512 1026378 1025220 00135008	<ul> <li>Found</li> <li>011222956</li> <li>01122956</li> <li>011297274</li> <li>011317434</li> <li>011575966</li> <li>012162975</li> </ul>	Random I Ilam District H Ilam District H Ilam District H Ilam District H Ilam District H Ilam District H	lospital lospital lospital lospital lospital lospital	16/06/2019 09/06/2019 04/06/2019 13/05/2019 16/06/2019 09/06/2019	Idle Idle Not Selected Idle Idle Idle	<ul> <li>▼ Idle</li> <li>▼ Idle</li> <li>▼ Idle</li> <li>▼ Select</li> <li>▼ Idle</li> <li>▼ Idle</li> </ul>	▼ elected ▼ ed for Revie ▼ ▼	870.00 437.14 790.00 10,483.00 415.95 625.01	870.00 Che 437.14 Che 790.00 Che 10,483.00 Che 415.95 Che 625.01 Che	ecked ecked ecked ecked ecked ecked	ect To P	roce
teria Details- -Select 0 Claim 1027286 1028512 1026378 1025220 00135008 1028591 1028843	Found           011222956           011222956           0112274           01137743           011575966           01262975           01262975	Random Random IIam District H IIam District H IIam District H IIam District H IIam District H IIam District H IIam District H	lospital lospital lospital lospital lospital lospital lospital	16/06/2019 09/06/2019 04/06/2019 13/05/2019 16/06/2019 09/06/2019 12/06/2019	Idle Idle Idle Idle Idle Idle Idle	<ul> <li>Idle</li> <li>Idle</li> <li>Not Set</li> <li>Select</li> <li>Idle</li> <li>Idle</li> <li>Idle</li> <li>Idle</li> </ul>	ed for Revie	870.00 437.14 790.00 10,483.00 415.95 625.01 235.00	870.00 Che 437.14 Che 790.00 Che 10,483.00 Che 415.95 Che 625.01 Che 235.00 Che	ecked ecked ecked ecked ecked ecked ecked		roce
teria Details- -Select 0 Claim 1027286 1028512 1026378 1025220 00135008 1028591 102843 1026069	<ul> <li>Found</li> <li>011222956</li> <li>011222956</li> <li>01122774</li> <li>01137734</li> <li>011375966</li> <li>012162975</li> <li>012162975</li> <li>012162975</li> <li>012173910</li> </ul>	Random I IIam District H IIam District H IIam District H IIam District H IIam District H IIam District H IIam District H	lospital lospital lospital lospital lospital lospital lospital	16/06/2019 09/06/2019 04/06/2019 13/05/2019 15/06/2019 09/06/2019 04/06/2019	Idle Idle Idle Idle Idle Idle Idle Not Selected	Idle     Idle     Idle     Not Sr     Select     Idle     Idle     Idle     Idle     Idle     Vot Sr	v elected v ed for Revie v v v elected v	870.00 437.14 790.00 10,483.00 415.95 625.01 235.00 651.00	870.00 Che 437.14 Che 790.00 Che 10,483.00 Che 415.95 Che 625.01 Che 235.00 Che 651.00 Che	ecked ecked ecked ecked ecked ecked ecked ecked	ect To P	roce
teria Details: Select 00 Claim 1027286 1028512 1026378 1025220 00135008 1028591 1028843 1026069 00132902	Found           011222956           011297274           01137743           011375966           01262975           012162975           012162975           012173910           012200510	Random Ilam District H Ilam District H	lospital lospital lospital lospital lospital lospital lospital lospital lospital	16/06/2019 09/06/2019 04/06/2019 13/05/2019 16/06/2019 09/06/2019 12/06/2019 04/06/2019 14/06/2019	Idle Idle Not Selected Idle Idle Idle Not Selected Idle	Idle     Idle     Idle     Vot Select     Idle     I	v elected v ed for Revie v v elected v	870.00 437.14 790.00 10,483.00 415.95 625.01 235.00 651.00 1,457.30	870.00 Che 437.14 Che 790.00 Che 10,483.00 Che 415.95 Che 625.01 Che 235.00 Che 651.00 Che 1,457.30 Che	ecked ecked ecked ecked ecked ecked ecked ecked ecked	ect To P	roce
teria Details- -Select 0 Claim 1027286 1028512 1026378 1025220 00135008 1028591 102843 1026069	<ul> <li>Found</li> <li>011222956</li> <li>011222956</li> <li>01122774</li> <li>01137734</li> <li>011375966</li> <li>012162975</li> <li>012162975</li> <li>012162975</li> <li>012173910</li> </ul>	Random I IIam District H IIam District H IIam District H IIam District H IIam District H IIam District H IIam District H	lospital lospital lospital lospital lospital lospital lospital lospital lospital	16/06/2019 09/06/2019 04/06/2019 13/05/2019 15/06/2019 09/06/2019 04/06/2019	Idle Idle Idle Idle Idle Idle Not Selected Idle	Idle     Idle     Idle     Not Sr     Select     Idle     Idle     Idle     Idle     Idle     Vot Sr	v elected v ed for Revie v v elected v v	870.00 437.14 790.00 10,483.00 415.95 625.01 235.00 651.00	870.00 Che 437.14 Che 790.00 Che 10,483.00 Che 415.95 Che 625.01 Che 235.00 Che 651.00 Che	ecked ecked ecked ecked ecked ecked ecked ecked ecked		

- Nepali dates in filter!
- Filter by amount and gender
- Color scheme (pink) for large amounts (> 10.000)
- Color scheme (green) for claims of same insuree
- Added claim attachment column

# 4/ Claim (new/edit) details

laim Details HF Code <mark>H0</mark>	301547	HF Name	llam District Hospit	al	IEW	-	Visit Date Nepali Dat	
NSHI Number		Patient		Last V	isit:		Visit Date Nepali Dat To	
Claim No.		Date Claimed	27/06/2019	Remai Bala			Claimed	0.00
Main Dg.		Sec Dg1		Expiry (	Date		Service Total	0.00
Claim Administrator	.ID.1	Visit Type OPD/IPD	Other	<ul> <li>OPD,</li> </ul>	/IPD	•	Item Total	0.00
ervices	30			_				
SERVICE CODE	QUANTITY	PRICE	EXPLANATION			JUSTIFICATION		V.a
								X
		[	_					=
								×
						10		X
tems	30					-		
ITEM CODE	QUANTITY	PRICE	EXPLANATION			JUSTIFICATION		
			_					X
			-					
	i							X
			_					X
				Adjustr	nent			
planation								

... we didn't go thru all fields... yet Nepali has done adaptation to master version

# 5/ Claim review details

... we didn't go thru all fields... yet Nepali has done adaptation to master version

nronment D	etails									
थम सेवा बिन्दु: llam Di	istrict Hospital			Expiry Date: BS:3	31/04/2076 AD: 16/08/2	2019		Status: क्रियाशिल	Balance:	0.00
laim Details	;									
Claim No.	101025220			Visit Date From	BS:27/01/2076 AD:	10/05/2019		Claimed	1	0483.00
HF	H0301547 -	Ilam Distri	ct Hospital	Visit Date To	BS:29/01/2076 AD:	12/05/2019 (2 D	ays)	Approved	1	0483.00
Date Claimed	BS:30/01/20	76 AD: 13	/05/2019	Main Dg.	J44 Other chronic of	bstructive pulmon	ary disease	Adjusted		0.0
Date Processed				Sec Dg1				Last Visit: 0 days ago (	0), <u>View Old Claim</u>	
Visit Type	Other			Visit Type	IPD			View Document Old V	iew Document New	
SERVICE CODE	QTY	PRICE	EXPLANATION		ΑΡΡ. ΟΤΥ Α	PP. PRICE JUST	IFICATION		STATUS VA	LUATED R
SERVICE CODE IPD 6 Chronic Obstructive pulmon Disease (COPD) (Conservative mgm	ary 1.00	10483.00	EXPLANATION			PP. PRICE JUST	THICATION		Passed T	LUATED R
IPD 6 Chronic Obstructive pulmon Disease (COPD)	ary 1.00		EXPLANATION			PP. PRICE JUST	IFICATION			0
IPD 6 Chronic Obstructive pulmon Disease (COPD) (Conservative mgm	ary 1.00		EXPLANATION			PP. PRICE JUST			Passed <b>v</b>	0
IPD 6 Chronic Obstructive pulmon Disease (COPD) (Conservative mgm tems	ary 1.00					PP. PRICE JUST			Passed <b>v</b>	0
IPD 6 Chronic Obstructive pulmon Disease (COPD) (Conservative mgm tems	ary 1.00					PP. PRICE JUST		Claim Status Chi	Passed •	0
IPD 6 Chronic Obstructive pulmo Disease (COPO) (Conservative mgm tems No Items Found	ary 1.00								Passed •	0