





Implementing UHC through Open Source Tools: A Cameroonian Use Case



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What is openIMIS?

openIMIS is an

 open source software for managing health financing and social protection processes. It helps digitizing the link between patients, providers and payers for health care.

It is supported by a

 community of developers, users and implementers

With the joint mission to

 increase and improve universal health coverage (UHC)





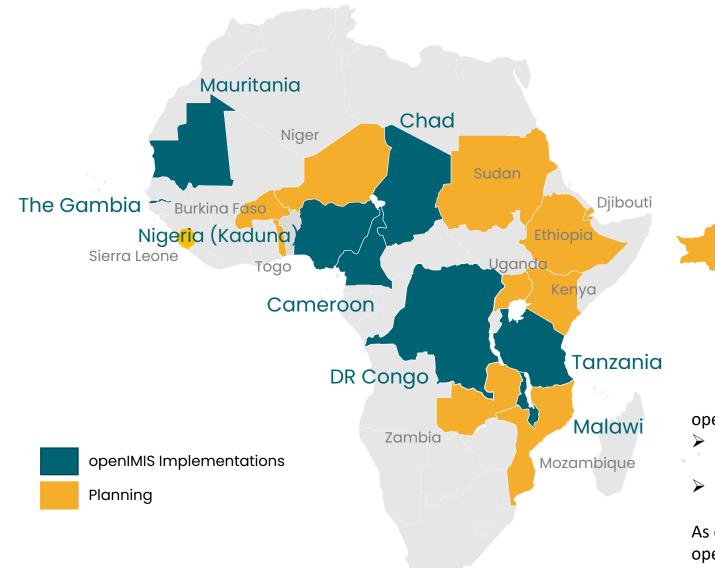
openIMIS Workflows











Bangladesh Nepal Laos

Pakistan

openIMIS implementations in 12 countries for ...

- ➤ 11 health financing (Tanzania, Cameroon, Nepal, DRC, Chad, The Gambia, Mauritania, Malawi, Nigeria, Comoros)
- 5 social protection schemes (Moldova, the Gambia, Nepal, Bangladesh, Niue)

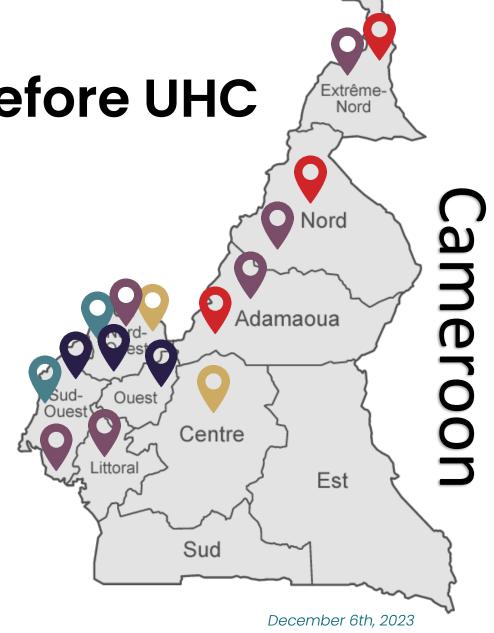
As of November 2023, close to 11 million people are covered by openIMIS managed schemes.



openIMIS in Cameroon Before UHC

- 2014 BEPHA
- 2021 HIV user fees elimination
- 2021 EduCash (social protection)
- 2022 Maternal Health Voucher Scheme
- **O**(I)

2022 - IDP





UHC Announcement

2017 – first announcement by Head of State, H.E. PAUL BIYA

2023 – announcement for Phase 1 to bring together different individual programs under the management of MoH

Programs:

- Maternal health voucher scheme (chèque santé)
- HIV user fees elimination
- Consultation for children under 5
- TB
- Dialysis





Stakeholders

- CTN-CSU (MoH) UHC program management
- CI (MoH) CHC project management
- GIZ PROPASAR CM UHC technical partner
- Swiss TPH openIMIS technical advisor
- Y-Note openIMIS development
- PSE Consulting development CHC
- **CBC** Dama development
- KfW / AFD financial support for voucher scheme and overall openIMIS implementation





General Architecture

Pre-enrolment platform: **Cameroon Health Coverage** (CHC)

- Registration of all citizens
- Assignment of unique identifiers
- Generation of cards

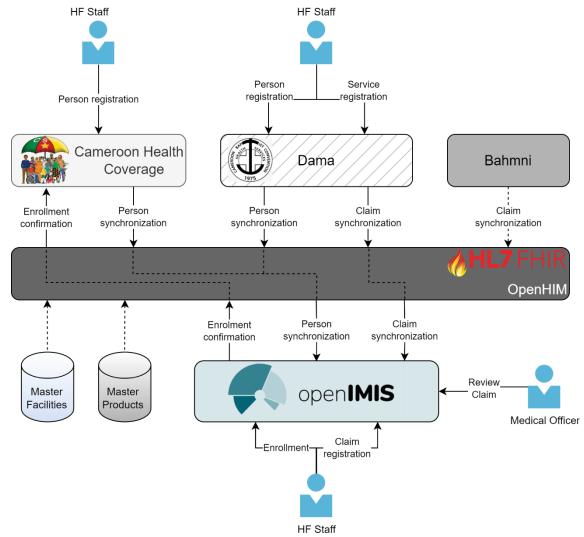
Claim management: openIMIS

- Enrolment of citizens
- Beneficiary management
- Claim management

HIV patients management: Dama

Registration and service delivery for HIV patients

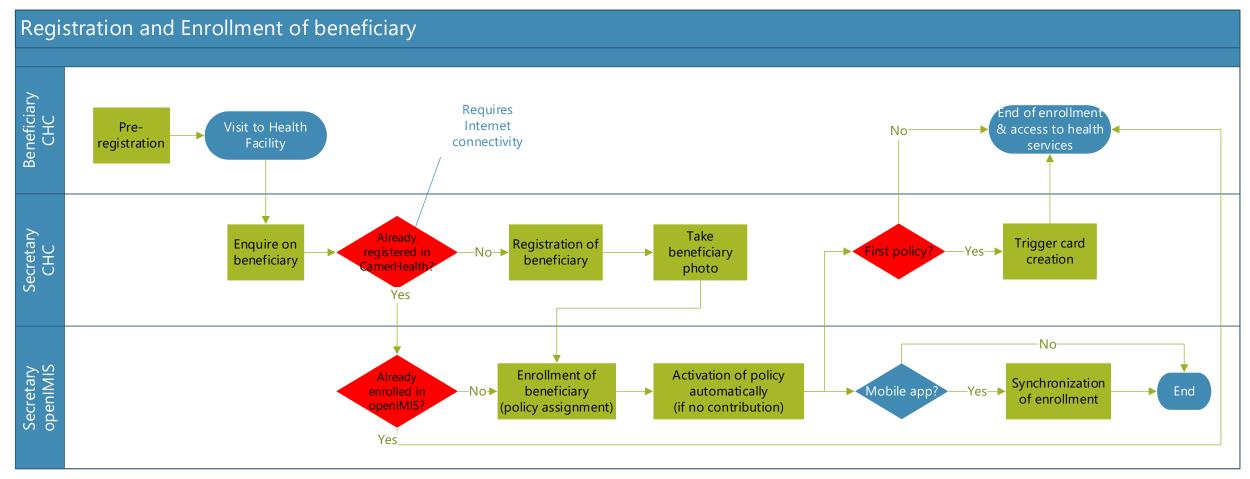
Integration through **HL7 FHIR R4** standard



GDHF 2023



Standard Operational Procedure





Special program: HIV user fees elimination

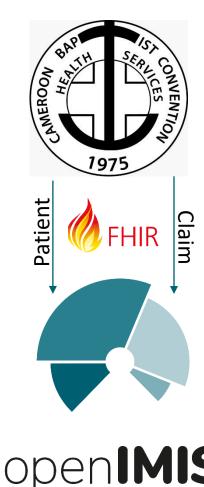
Objective: manage HIV patients anonymously

Results:

- HIV patients are registered and managed through Dama EMR (special identifier, service tracking)
- Synchronization of beneficiaries (positive and negative, only mandatory information) and claims through FHIR
- Claims are reviewed anonymously by Medical Officers

Risks:

Duplication of beneficiaries in openIMIS





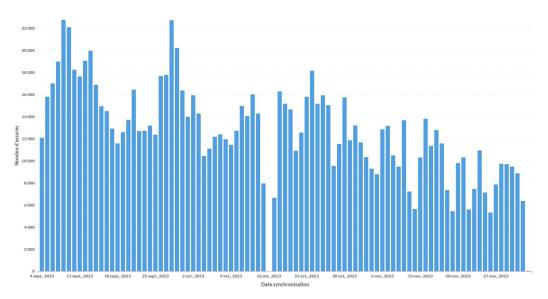


openIMIS Customisations

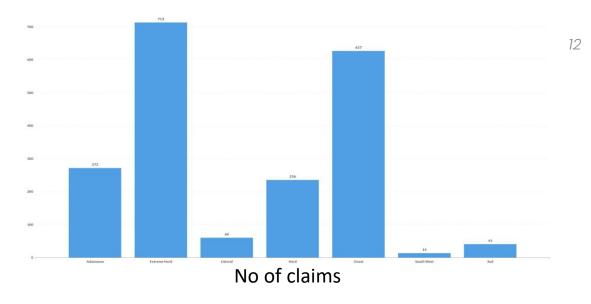
- Program management
- Shared beneficiary data but claim per program and payment per HF
- Service Bundles
- Voucher management (import, synchronisation and validation)
- CSU vs HIV beneficiaries management (HIV patients anonymization)
- Payment Reports
- Metabase dashboards

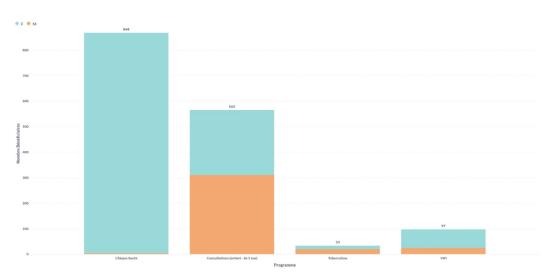
Results

UHC unique instance if live from 1st of November



Beneficiaries synchronized from CHC





Beneficiaries per program



Next steps

- FAGEP program reimbursement of malaria services for children
- Hepatite C program
- openLMIS deployment and integration
- Bahmni integration
- Contribution management
- Master Facility List
- Master Product List









Thank you

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