



open**IMIS**

openIMIS Functionalities

AeHIN General Meeting
Colombo, Sri Lanka
October 2018

Major functions covered by openIMIS

- Scheme definition
- Enrollment
- Verifications
- Claim Submission
- Claims review
- Client Feedback

Function – Scheme Definition

- Family or Single person
- Payment modalities
 - Single Payments / Installments
 - Cost sharing (Employers, Govt., etc)
- Benefit package customization
 - Services, drugs/items
- Different pricelists (for different levels of facility)
- Multiple policies per beneficiary

Function – Scheme Definition



Insurance Product details

Product Code

Product Name

District

Date From

Date To

Conversion

Lump Sum

Threshold Members

No. Of Members

Contribution Adult

Contribution Child

Insurance Period

Administration Period

Max Installments

Grace Period Payment

Grace Period Enrolment

Grace Period Renewal

Renewal Disc. %

Medical Services

[Click here to load Medical Services](#)

Medical Items

[Click here to load Medical Items](#)

Account Code(Remuneration) Account Code(Contribution)

Registration Lump Sum

Assembly Lump Sum

Registration Fee

Assembly Fee

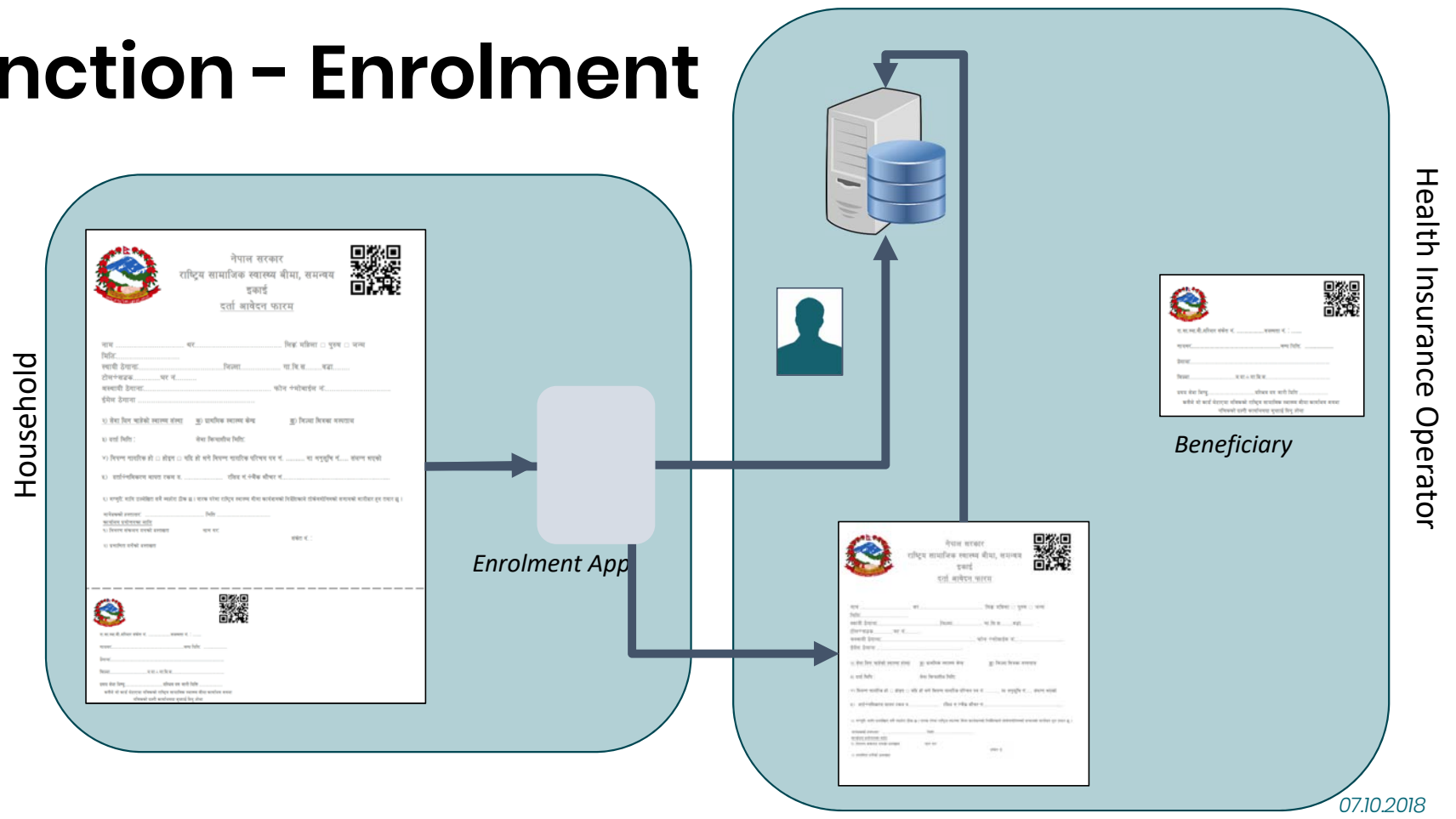
Start Cycle 1

Start Cycle 2

Start Cycle 3

Start Cycle 4

Function - Enrolment



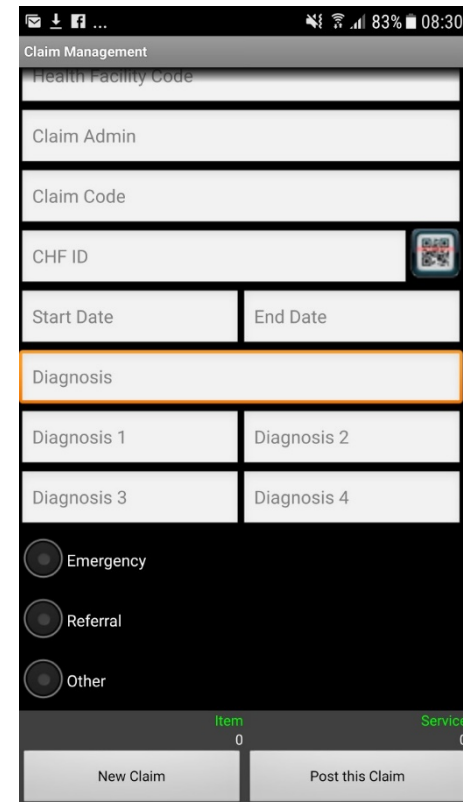
Function – Verification

- To be done at all points of care
- Web based – enter insuree number
- Android – scan QR code
- Photo
- Remaining balance (benefit pack)
- Expiry
- *Works offline too!*



Function – Claims Submission

- Typical scenario [no EHR solution]
 - Claims begin on paper (carbon copies)
 - After patient visit, facility enters it into openIMIS
 - IF EHR present -> XML Imports
- Android Application
- Web-based



The screenshot shows the 'Claim Management' screen on an Android device. The interface includes the following fields and controls:

- Health Facility Code
- Claim Admin
- Claim Code
- CHF ID (with a QR code icon)
- Start Date and End Date
- Diagnosis (highlighted with an orange border)
- Diagnosis 1 and Diagnosis 2
- Diagnosis 3 and Diagnosis 4
- Emergency, Referral, and Other (radio button options)
- Item 0 and Service 0 (status indicators)
- New Claim and Post this Claim (action buttons)

07.10.2018

Function – Claims Review

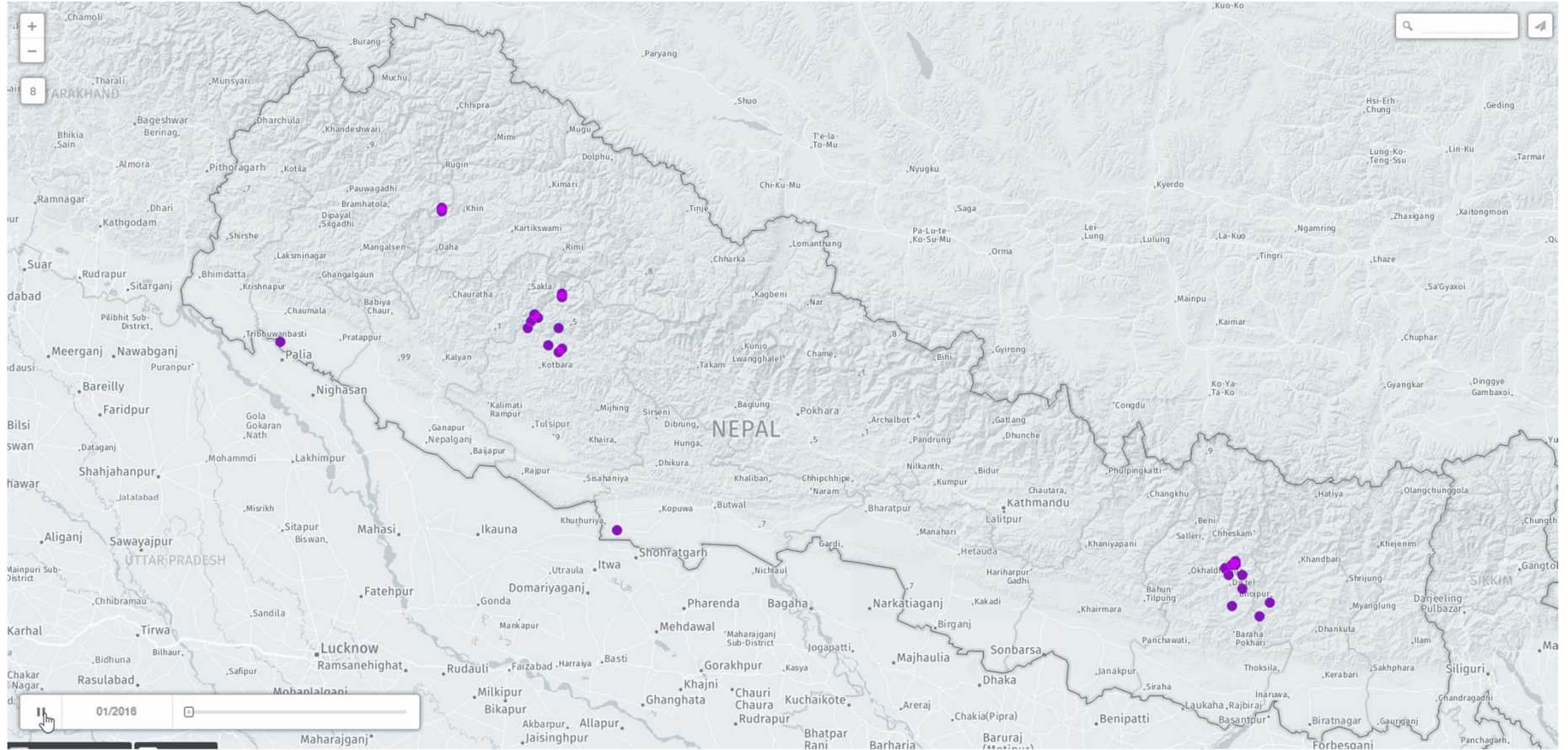
- Central reviewing mechanism
- Basic screening based on insuree profile and scheme definition
- Reviewers have ability to filter claims
 - By Value
 - Random sampling
 - Divergence from agreed pricing
- Payment advice based on claims review

Nepal's Social Health Insurance Scheme

- National Health Insurance Policy 2014
- Contribution based SHI scheme with subsidies for the ultrapoor, poor, and marginalized
 - Family scheme
 - Contribution: Rs. 2500 (USD 25) for family of 5
 - Benefit ceiling: Rs. 50,000 (USD 500) [for all 5 members]
 - Services available through empaneled facilities (public and private)
- Cash-less system
- National level pooling; Single payer – HIB
- Managed fully by Government of Nepal's Health Insurance Board

openIMIS in Nepal

- **870,000** actively insured members
- **607,286** claims processed
- **USD 5,182,000** paid out to facilities
- On June 11, 2018, **6553** total claims received on a single day



openIMIS COMMUNITY

www.openimis.org - Home of the openIMIS Initiative

<http://wiki.openimis.org> - Read more about openIMIS

www.github.com/openimis - **DOWNLOAD SOFTWARE/SOURCE CODE NOW!**

[openIMIS Demo: demo.openimis.org](http://demo.openimis.org) - use the demo now !

[openIMIS Service Desk](#) - report issues, bugs, or **feature requests** !