

Maintenance & support



Project Title

Problem Statement

- Problem Statement**
- Complex architecture involving openHMIS, Informatica, PostgreSQL, SAP, Oracle, Oracle, Oracle
 - Highly dependent on various applications: Informatica, SAP, Oracle, Oracle, Oracle
 - New product requirements: Global Support
 - Highly dependent on various applications: Informatica, SAP, Oracle, Oracle, Oracle
 - Multiple collaborative efforts to be managed
 - Complex dependencies to be maintained
 - Periodic releases



- Strategy and Results**
- Developed **robust** system management infrastructure
 - Implemented **robust** system management infrastructure
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 - Implemented **robust** system management infrastructure

Strategy

Results

Further Reading

[Project: 2020.T1 Maintenance](#)

Q&A

Migration



- Problem statement**
- Regulatory and partnership dependency on third-party solutions
- Adopting and maintaining users' "tools/tech"
- Difficulty to migrate customers and share information

- Strategy**
- Results of the project in broader architecture
- Modular architecture
 - Cloud ready
 - Highly available
 - Highly scalable
 - Highly secure
 - Highly compliant
 - Highly integrated
 - Highly interoperable
 - Highly maintainable
 - Highly reliable
 - Highly robust
 - Highly secure
 - Highly compliant
 - Highly integrated
 - Highly interoperable
 - Highly maintainable
 - Highly reliable
 - Highly robust

- Results**
- System was able to contribute additional value
 - System was able to contribute additional value
 - System was able to contribute additional value
 - System was able to contribute additional value

[Project: 2020_T3 Modularisation](#)

Formal Sector Module



- Problem Statement**
- Identified new design and implementation of the formal sector
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- Strategy**
- Results of the project in broader architecture
- Modular architecture
 - Cloud ready
 - Highly available
 - Highly scalable
 - Highly secure
 - Highly compliant
 - Highly integrated
 - Highly interoperable
 - Highly maintainable
 - Highly reliable
 - Highly robust

- Results**
- Several modules have been developed to deliver formal sector
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 - Several modules have been developed to deliver formal sector

[Project: D1 Formal Sector Support](#)

Sticky notes for questions

in DS S2 project identified 4 modules for migration to new architecture

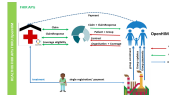
The DS S2 project identified 4 modules for migration to new architecture

will the existing modules be replaced with the new modular architecture for all applications?

Is the code open source?

yes, available on GitHub

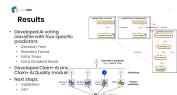
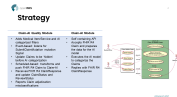
Formal Sector API



[Project: D1 Formal Sector APIs](#)

Accident Insurance

AI



[Project: D1 AI Claims Adjudication](#)

What will happen if you have to migrate to another country or another language?

Add if you don't have training data? In case of a new deployment

will and support if you have to migrate to another country or another language?

It involves cost and manual effort to make many years by going to court. It needs to be able to handle many such cases.

The re-training will be manual or automatic?

The re-training is manual.

what is a continuous data set compared to the traditional if used closed claims?

The traditional data set is static and only includes closed claims. The continuous data set is dynamic and includes both open and closed claims.