

Sharing Data to Improve Health Outcomes - OpenHIM, OpenHIE and FHIR for Health Financing

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The Challenge

Health professionals need accurate, timely and complete information for decision-making.

The Reality

Healthcare information solutions are often **siloed**, making it **difficult to share information** across different systems, different facilities and different locations.

OpenHIE Overview



Global Mission-Driven Community of Practice dedicated to improving the health of the underserved through open and collaborative networks, and the development and support of country-driven health information sharing architectures.

OpenHIE **Component Layer**



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OpenHIE Value Proposition

Standards-based

Implementable

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Interchangeable

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Leverages international interoperability specifications that facilitate data sharing between systems to make relevant data accessible at point of care. Standard workflows can be extended to meet the contextual needs of specific health programs, and workflow extensions can be incorporated and used by others. Diverse software component ecosystem allows different software products to be selected and swapped out to best fit the needs of evolving health programs.

OpenHIE Workflows

PoS IL IL Interlinked Registry InfoMan CR HWR FR TS SHR HMIS Pre-initialisation: See the CSD Query for services workflow [1] Submit clinical encounter [2] Resolve dient identifier [3] Return person record [4] Extract ECID and enrich message with ECID if patient exists, else error [5] Fetch provider details and perform validation (see validation options above) [6] Return cached details and validation results [7] Fetch facility details and perform validation (see validation options above) [8] Return cached details and validation results [9] Read validation result and enrich document with EPID and ELID [10] Save clinical encounter [11] Acknowledge encounter saved [12] Acknowledge encounter saved PoS IL IL Interlinked Registry InfoMan CR HWR FR TS SHR HMIS

Save Clinical Encounter

www.websequencediagrams.com

OpenHIE Interoperability Layer

- Single point of entry in a health information exchange (HIE).
- Manages security of the HIE.
- Routing of messages.
- Central logging mechanism.
- Rerunning of failed transactions at a central level.



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- Functions as the Interoperability Layer in the OpenHIE architecture.
- **Open-source** application that **acts as an interface into the HIE** reference architecture.
- Allows other components to interoperate more easily:
 - Handles **common functions** (security, auditing, logging).
 - **Single point** of communication.
 - Message **transformation and orchestration** via mediators.

Key Features

Security

Ensures transmission of data comes from valid sources, control over which health system data can be exchanged between entities.

Communication

- **Transformation** Supports transformation of messages to broker communication between systems.
- **Orchestration** Allows data to move between components of a health architecture.

Support

Notification and resolution of issues -Configurable reports, email/SMS notifications.

Transactions Log (Filters Applied)

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A Lock for your HIE

The OpenHIM acts as a lock by supporting the IHE ATNA profile:

Audit Trail (AT)

Includes an Audit Repository which allows systems to audit their actions.

Node Authentication (NA)

Includes easy TLS certificate management capabilities to keep your HIE secure and even allows you to generate your own self-signed certificates.

Audit Repository

									*	Dashbo	
~	>Upenhim	Admin Console									
ŧ	Dashboard										
	Transaction log		LOG						===	Clients	
	Audit log	Filter Settings	List Settings						>4	Channe	
	Clients	Toggle Advanced Filters									
									A	Visualia	
Channels		Patient ID: 0	Assign	Assigning Authority: Assigning Authority II		. 0	Date Range: 0	0		Contac	
C	Tasks							to	S	Mediato	
A	Visualizer									Users	
10	Contact Lists	# Event Action / Outcome		Event Type	Event Type			Source ID		Certific	
S	Mediators	1 Read (R) / Success (0)		ITI-41 (IHE Tra Register Docum	ITI-41 (IHE Transactions) - Provide and Register Document Set-b		DCM) - Export	openhim	12	Export/	
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	Certificates	3 Execute (E) / Success (0)		ITI-9 (IHE Tran	ITI-9 (IHE Transactions) - PIX Query		DCM) - Query	openhim			
12	Export/Import	4 Create (C)	/ Success (0)	ITI-8 (IHE Tran Feed	sactions) - Patient Identity	110110 (DCM) - Patient Record	openhim			
		5 Execute (E) / Minor Failure (4)	ITI-9 (IHE Tran	sactions) - PIX Query	110112 (DCM) - Query	openhim			
		6 Execute (E) / Minor Failure (4)	ITI-9 (IHE Tran	sactions) - PIX Query	110112 (DCM) - Query	openhim			
		7 Create (C)	/ Success (0)	ITI-41 (IHE Tra Register Docum	nsactions) - Provide and nent Set-b	110107 (DCM) - Import	openhim			
		8 Execute (E) / Minor Failure (4)	ITI-9 (IHE Tran	sactions) - PIX Query	110112 (DCM) - Query	openhim			
		9 Execute (E) / Minor Failure (4)	ITI-9 (IHE Tran	sactions) - PIX Query	110112 (DCM) - Query	openhim			
		10 Create (C)	/ Success (0)	ITI-41 (IHE Tra Register Docum	insactions) - Provide and nent Set-b	110107 (DCM) - Import	openhim			

C Load 10 more results

OpenHIM Administration Console Copyright 2015 Jembi Health Systems NPC Powered by OpenHIM

≫0penHIM Admin Console 1 root@openhim.org shboard Audit #5555ef0b9b9d892d17e28926 ansaction log View Raw Audit Message udit log annels 2015-05-15 15:05:15 +0200 Create (C) / Success (0) ITI-8 (IHE Transactions) - Patient Identity Feed ualizer ntact Lists diators Audit Source Audit Source ID rtificates openhim nort/Import Active Participant User ID Alt. User ID Is Requestor Network Access Point #1 8469 127.0.1.1 openhim-mediator-ohie-xds|openhim true Role ID 110153 (DCM) - Source Alt. User ID Role ID User ID Is Requestor Network Access Point <u>#2</u> pix|pix 2100 false localhost 110152 (DCM) - Destination Participant Object Object ID Object Type Code / Role Object ID Type Code <u>#1</u> 7612241234567^^^ZAF^NI 2 (RFC-3881) - PatientNumber 1/1 Object ID Object Type Code / Role Object ID Type Code #2 470a65e3-d9f5-420a-bafe-eaf3e2b9903d 2/24 ITI-9 (IHE Transactions) - PIX Query Object Detail Value Object Query Object Detail Type MSH-10 NTFjYzBmNDctY2M2Zi00NDc5LWI4YWQtMzdIY2MxOTNiMWVI

OpenHIM Administration Console Copyright 2015 Jembi Health Systems NPC Powered by OpenHIM



OpenHIM mediators are **micro services** that run **independently** from the OpenHIM to perform additional tasks for a particular use case. They allow additional functionality and business logic to be added to the OpenHIM.

Mediators may be developed in **any language** and only talk to the OpenHIM via its RESTful API.

The common tasks within a mediator are:

- **Message format adaptation** transformation of messages received in a certain format into another format (e.g. HL7 v2 to HL7 FHIR or MHD to XDS.b).
- **Message orchestration** execution of a business function that may need to call out to other service endpoints on other systems. (e.g. Enriching a message with a client's unique identifier retrieved from a client registry).

Use Case - MomConnect

National initiative of the South African National Department of Health (NDoH) that sends free **mobile phone text messages** in all eleven official languages **to pregnant women** who voluntarily register at any public healthcare facility in South Africa.

Allows for **health service planning** and health informative **targeted messaging** to expectant and new mothers.



Use Case - OpenCRVS

A response to the need for an accessible and available **Civil Registration and Vital Statistics** (CRVS) system.

Designed to be **fully interoperable** with other government systems, and **data enabled** for fast decision-making.





OpenHIE and FHIR



FHIR is a standard describing data formats, elements and an API for exchanging electronic health records.

OpenHIE adopting IHE FHIR profiles:

- PIXm, PDQm client demographics
- mCSD health and facility metadata
- mACM client and health worker alerting

OpenHIE community exploring FHIR for:

- Shared Health Record (and FHIR Server)
- Terminology services for indicator management and mapping
- Laboratory Information System workflows
- Health Financing workflows
- Clinical Decision Support

OpenHIE Health Financing Community

- Focused on identifying health financing data exchange needs.
- Work with the OpenHIE community to ensure that data exchange processes and requirements meet the needs of healthcare financing communities.
- Develop and adapt OpenHIE workflows to incorporate health finance data sharing use cases and country needs.



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Health Financing Workflows

- Beneficiary enrollment
 - Check enrollment status
 - Enrol beneficiary
- Claim submission
 - Check beneficiary validity
 - Check beneficiary balance/treatment options
 - Preauthorization of claim
 - Track status of claim
 - Submit claim
- Indicator Reporting





Health Financing and FHIR

http://hl7.org/fhir/financial-module.html

Finance Interactions



Business Activity	Focal Resource		
Patient visits Provider			
Provider checks for valid insurance coverage	EligibilityRequest		
Insurer responds with coverage status and optional plan details	EligibilityResponse		
Provider examines Patient and reviews treatment options			
Provider submits Pre-determination(s) for treatment options to determine potential reimbursement	Claim {use=exploratory}		
Insurer responds with potential reimbursement	ClaimResponse		
Provider and Patient determine treatment plan			
Treatment plan submitted to Insurer to reserve funds	Claim {use=proposed}		
Insurer acknowledges receipt of pre-authorization	ClaimResponse		
Insurer requests additional information	CommunicationRequest		
Provider submits supporting information	Communication		
Insurer provides adjudicated response to pre-authorization	ClaimResponse		
Provider checks on status of pre-authorization processing	ProcessRequest {action=status}		
Insurer responds indicating adjudication is ready	ProcessResponse		
Provider retrieves pre-authorization adjudication	READ or ProcessRequest {action=poll}		
Provider provides treatment			
Provider submits patient's claim for reimbursement	Claim {use=complete}		
Insurer responds with claim adjudication	ClaimResponse		
Patient leaves treatment setting			
Patient requests an Explanation of Benefit for their Personal Health Record application	READ or ProcessRequest {action=poll}		
Insurer responds with Explanation of Benefit	ExplanationOfBenefit		
Provider requests the payment details associated with a bulk payment	SEARCH or ProcessRequest {action=poll]		
Insurer responds with a Payment Reconciliation	PaymentReconciliation		
Insurer notifies provider that payment has been issued	PaymentNotice		
Insurer notifies parties that payment funds have been received	PaymentNotice		

FHIR Profiling

Structure UML XML JSON Turtle R3 Diff All

Structure

Name	Flags	Card.	Туре	Description & Const
ExplanationOfBenefit	TU		DomainResource	Explanation of Benefit Elements defined in A modifierExtension
- 🧿 identifier		0*	Identifier	Business Identifier for
- 🛄 status	?! Σ	11	code	active cancelled dr ExplanationOfBenefitS
- 🛈 type	Σ	11	CodeableConcept	Category or discipline Claim Type Codes (Ex
– 🎲 subType		01	CodeableConcept	More granular claim ty Example Claim SubTy
- 🛄 use	Σ	11	code	claim preauthorization Use (Required)
- 🖸 patient	Σ	11	Reference(Patient)	The recipient of the pr
- 🥥 billablePeriod	Σ	01	Period	Relevant time frame f
created	Σ	11	dateTime	Response creation dat
– ⊡* enterer		01	Reference(Practitioner PractitionerRole)	Author of the claim
- 🗗 insurer	Σ	11	Reference(Organization)	Party responsible for r
– Ľ [®] provider	Σ	11	Reference(Practitioner PractitionerRole Organization)	Party responsible for t
- 🥥 priority		01	CodeableConcept	Desired processing un ProcessPriority 🖉 (Exa
– () fundsReserveRequested		01	CodeableConcept	For whom to reserve the FundsReserve (Example)
- 🎲 fundsReserve		01	CodeableConcept	Funds reserved status FundsReserve (Examp
- 🛅 related		0*	BackboneElement	Prior or corollary clain
- 🗹 claim		01	Reference(Claim)	Reference to the relat
- 🥥 relationship		01	CodeableConcept	How the reference cla Example Related Clair
- () reference		01	Identifier	File or case reference
- 🗗 prescription		01	Reference(MedicationRequest VisionPrescription)	Prescription authorizin
- 🗹 originalPrescription		01	Reference(MedicationRequest)	Original prescription if
- 🔁 payee		01	BackboneElement	Recipient of benefits p
- 🗇 type		01	CodeableConcept	Category of recipient PayeeType (Example)
- 🗗 party		01	Reference(Practitioner PractitionerRole Organization Patient	Recipient reference

Constraints Benefit resource ed in Ancestors: id, meta, implicitRules, fier for the resource ed | draft | entered-in-error enefitStatus (Required) cipline es (Extensible) laim type SubType Codes (Example) orization | predetermination the products and services rame for the claim ion date aim le for reimbursement le for the claim ing urgency (Example) serve funds Example) status Example) y claims e related claim nce claim is related d Claim Relationship Codes (Example) erence horizing services or products ption if superceded by fulfiller nefits payable

https://bluebutton.cms.gov/developers/

Text Summary Differential Table Snapshot Table All **Complete Summary of the Mandatory Requirements** 1. One or more ... in ExplanationOfBenefit.identifier o each ExplanationOfBenefit.identifier must have: an identifier.system an identifier.value that is unique within the system. 2. One status in ExplanationOfBenefit.status 3. One type in ExplanationOfBenefit.type o an ExplanationOfBenefit.type must have: a type.coding, and each coding must have: - a coding.system - a coding.code One patient in ExplanationOfBenefit.patient an ExplanationOfBenefit.patient must have: a patient.reference 5. One type in ExplanationOfBenefit.billablePeriod o an ExplanationOfBenefit.billablePeriod must have: a billablePeriod.start a billablePeriod.end a billablePeriod.outpatient-claim-query-cd-extension 6. One insurance in ExplanationOfBenefit.insurance o an ExplanationOfBenefit.insurance must have: an insurance.coverage, and a coverage must have: - a coverage.reference 7. One or more item in ExplanationOfBenefit.item o an ExplanationOfBenefit.item must have: an item.sequence a item.careTeamLinkId a item.revenue, and each revenue must have: a revenue.coding, and each coding must have: - a coding.system - a coding.code a revenue.outpatient-rev-cntr-stus-ind-cd-extension an item.service, and each service must have: a service.coding, and each coding must have: - a coding.system - a coding.code a service.outpatient-rev-cntr-ide-ndc-upc-num-extension an item.modifier, and each modifier must have: a modifier.coding , and each coding must have: - a coding.system - a coding.code an item.serviceDate an item.locationAddress, and each locationAddress must have:

a locationAddress.state

Future Workflows and Approach

Additional OpenHIE workflows:

- Patient leaves treatment setting workflows
- Explanation of benefit and payment reconciliation
- Client Registry (CR) interactions
 - Beneficiary enrolment
 - Beneficiary verification
 - Register dependant(s)
 - Death notifications
- Terminology Services (TS) and Product Registry (PR)
 - Terminology and product code sync

Approach:

- Community Approach
 - Serve as collaborative workspaces for sharing of best practices and novel solutions to health care financing data exchange.
 - Represent real world needs of countries, and engage with developers and implementers working with health insurance/finance solutions.
- Adherence to standards
 - Leverage FHIR and collate best practices.

Thank You www.jembi.org

