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openIMIS

openIMIS Newsletter March 2024

Dear readers,

Welcome to our March newsletter! As the days grow longer and the promise of spring fills the air, we're excited to bring you a fresh lineup of topics to dive into. Let's embark on this journey together, making this month one to remember and embrace the transformative power of knowledge and connection.

Here is an overview of the compelling content that awaits you within the pages of this newsletter.

- *Community Connect 2024: Summary*
- *Implementation in Nigeria: Kaduna State*
- *New openIMIS Functionalities Support the National Health Insurance Scheme in The Gambia*
- *Beta-Testing of Up-coming April Release*
- *Bhela Discussion: Through the Eyes of our Users*

Stay healthy, stay safe,

Your openIMIS Coordination Desk Team

[Community Connect 2024: Summary](#)

implementers for a range of stimulating discussions.

Three innovative openIMIS implementations were presented on day 1, covering employment protection, grievance redress mechanisms and large-scale social health insurance with pre-authorisation of payments (all three are briefly described in this newsletter). This was followed by a lively brainstorming focused on how to strengthen capacity building efforts in order to support the technical development of openIMIS, as well as to grow demand among users and implementers.

On day 2, the community converged around the status of and future direction of documentation of openIMIS. Consolidating user documentation on the openIMIS wiki together with initiating multilingual support are two avenues the community agreed on moving forward with. The second day also focused on how openIMIS functionalities can support the [social protection delivery chain](#), both now and in the future, including an overview of the integration of CORE-MIS into openIMIS.

The meeting ended with a discussion on how to improve the testing of openIMIS.

Please, find PPTs and other documentation material on the [Community Connect call in the openIMIS wiki](#)

Implementation in Nigeria: Kaduna State

In Nigeria, the Gambian tech company [2M Corp](#), with support from the ILO, have adapted openIMIS to support the Kaduna State Contributory Health Management Authority (KADCHMA), a state-wide social health insurance scheme with over 400,000 enrollees in Kaduna state. To get an overview of the scheme, you can watch 2M Corp's Yolande Margaret Goswell presentation from the Community Connect here: [watch on YouTube](#). The implementation includes the development of new functionality as well: (i) pre-authorization of claims; and (ii) a grievance redressal mechanism. These new functionalities along with other developments in KADCHMA are sure to improve the openIMIS product!

[Health Insurance Scheme in The Gambia](#)

The Gambia's nationwide health insurance scheme's MIS is based on openIMIS, with implementation support being led by BlueSquare and 2M Corp. You can find details of the implementation in BlueSquare's Thibault Dethier presentation during the Community Connect 2024 here: [watch on YouTube](#). Grievance redressal mechanisms, and linkages between openIMIS and the CRVS system, and between openIMIS and mobile money providers are key highlights from the implementation.

[Beta-Testing of Up-coming April Release](#)

The beta testing for the next release of openIMIS has started! The release server has been updated with the new Beta-Version of the openIMIS. If you would like to join in on the testing, please reach out to us – contact@openimis.org and help us with an important part of quality assurance: anyone can be a tester and it's a great way to get to know the software in more detail!

You can follow up on the latest time-line on the [Release Page](#).

[Bhela Discussion: Through the Eyes of our Users \(Feb 2024\)](#)

For the February Bhela meeting, two communication specialists joined a group of around 20 developers and implementers to kick-start a discussion on communication strategies for openIMIS, with a view to expanding and extending the use of openIMIS.

Facilitated by Anna von Roenne of M4H, the group considered how implementers can best present what openIMIS has to offer to potential new adopters of the open-source software in their respective countries. Following a brainstorming exercise to identify and prioritise different target groups, individual implementers from Nepal, Kenya and Cameroon shared their own stories of promoting openIMIS. Effective strategies included the presentation of openIMIS solutions tailored to specific challenges faced by potential openIMIS adopters, and showcasing examples of successful openIMIS implementation



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