

openIMIS Newsletter August 2020

Website Article about openIMIS

An article about openIMIS has been published on Healthy Developments, an online platform of the German Federal Ministry for Economic Cooperation and Development which provides information on health and social protection. The article by Karen Birdsall covers the development of openIMIS from a locally designed software to a global digital good. It outlines the characteristics of the openIMIS community and presents how openIMIS is used in practice.

Please click here to read the article.

Online Training for Rollout during COVID-19

Challenging times require innovative measures. Due to the COVID-19 pandemic, a training for health service providers took place online. The training aimed to support the scale up of the national health insurance and openIMIS in Nepal. It focused on the following topics:

- the health insurance benefit package, service utilisation processes and documentation requirements for claim reimbursement;
- · the use of mobile apps for insuree enquiry and claims document upload;
- openIMIS operating procedures for data entry, claim management and reports;
- entering of mock claims into the openIMIS demo server.

120 participants from district and private hospitals as well as from public health centers in Nepal successfully took part in the online workshop.



Partner Workshop on Finance and Insurance Service

The first openIMIS partner workshop on software for finance and insurance services has been a great success. In a series of three virtual workshops, the openIMIS team and developers from other projects discussed strategies for building better software for supporting health financing scheme operators in low- and middle-income countries.

The participants worked on a wide range of topics, that were then discussed in focus sessions with experts of the openIMIS community. The portfolio included topics such as "Open Source Business Models" and "Data Confidentiality". It covered practical aspects of systems interoperability and ventured into the space of artificial intelligence in health insurance.

The group will keep up the momentum with regular follow up calls and participation in professional networks such as the OpenHIE community of practice. If the global situation allows it, an in-person hackathon will take place next year.

Browse the results and presentations in the wiki documentation of the event.

Country and Localization Training, Session 2

The second session of the video tutorial "openIMIS Installation and Country Localization" is now available! It covers the parts of the openIMIS installation process, that require local customization of the legacy code base of the software.

You can watch all recordings in the <u>session playlist</u> on the openIMIS <u>YouTube channel</u>. Don't miss any upcoming videos and subscribe to the channel.

You are welcome to submit questions on the Installation and Country Localization sessions on the openIMIS Service Desk.

More training resources can be found in our Wiki.

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